

City of Alexandria, Virginia

15
9-25-01

MEMORANDUM

DATE: SEPTEMBER 25, 2001

TO: THE HONORABLE MAYOR AND MEMBERS OF CITY COUNCIL

FROM: PHILIP SUNDERLAND, CITY MANAGER ^{PS}

SUBJECT: CONSIDERATION OF A RESOLUTION IN SUPPORT OF THE REOPENING OF WASHINGTON'S REAGAN NATIONAL AIRPORT WITH APPROPRIATE SECURITY STANDARDS (COUNCILMAN EUILLE)

ISSUE: Consideration of a Resolution in support of the reopening of Washington's Reagan National Airport with appropriate security standards (Councilman Euille's request).

RECOMMENDATION: That City Council adopt the attached resolution (Attachment 1).

DISCUSSION: Among the things most impacted in the long term by the terrorist attacks last week is air travel throughout the United States. For several days recently, all U.S. airports were closed. As they have reopened, enhanced security measures were implemented. Unfortunately, one airport has not been allowed to reopen – Reagan National Airport. In addition, the federal government has not indicated if and when it will allow the airport to be reopened. We have been told that the decision on the airport's reopening will be made by the National Security Council and the Secret Service.

Because of the airport's importance to the City and the local economy (it generates \$5 billion in economic activity annually), the Mayor and the City Manager and his staff have begun working with Arlington and other jurisdictions in an effort to have Reagan National Airport reopened as soon as possible, with all necessary security measures. Last week Senator John Warner, Congressman James Moran, and the other Northern Virginia members of Congress convened a meeting (which Councilman Speck and City staff attended) to discuss the region's deep concerns over the closure of the airport. Later in the week, Mayor Donley joined the chief elected officials of many of the region's other major local governments in signing a letter to President Bush (Attachment 2) seeking to have the airport reopened in an expedited manner with aggressive security standards.

The Mayor, the City Manager and City staff have also met with representatives of the Alexandria Chamber of Commerce, the Alexandria Economic Development Partnership, the Alexandria Convention and Visitors Association, and the tourism industry to begin discussing ways the City might assist its businesses in these difficult times. Nothing the City can do, however, can come close to alleviating the hardships caused by the airport's closure to the City's businesses and their employees. Therefore, staff recommends that Council adopt the attached resolution in support of the reopening of the airport with the security measures required to make it safe.

STAFF:

Bernard Caton, Legislative Director

Mark Jinks, Assistant City Manager

ATTACHMENTS:

Attachment 1 - Draft Resolution in Support of the Reopening of Washington's Reagan National Airport with Appropriate Security Standards

Attachment 2 - Letter to President George W. Bush from Mayor Kerry Donley and others, regarding the reopening of Reagan National Airport

RESOLUTION NO. ____

WHEREAS, on September 11, 2001, the United States suffered tragic attacks from terrorists who flew hijacked planes into the World Trade Center and the Pentagon; and

WHEREAS, in response to these attacks, the Federal Aviation Administration closed all the nation's airports; and

WHEREAS, several days later, most airports were allowed to reopen with enhanced security measures; and

WHEREAS, only one major airport – Ronald Reagan Washington National Airport – has not been allowed to reopen; and

WHEREAS, the federal government has not indicated when the airport will be allowed to reopen; and,

WHEREAS, the region's economy, and especially the economies of Alexandria, Arlington, and the District of Columbia, are very dependent on travelers who use the airport; and

WHEREAS, the airport generates over \$5 billion in economic activity annually, as well as \$2.1 billion in personal income; and

WHEREAS, the airport employs over 10,000 people directly and another 6,000 indirectly, while almost 70,000 visitor and tourist industry jobs in the region are dependent on the airport's continued operation; and

WHEREAS, there are over 600 taxicabs, with over 1000 drivers, licensed in the City, and these drivers have seen a sharp drop in their business as a result of the Airport's closure; and

WHEREAS, the City's 22 hotels have seen their occupancy rates fall to less than half their normal rates since Reagan National Airport was shut down; and

WHEREAS, Ronald Reagan Washington National Airport is an indispensable asset that must be reopened as quickly as possible with appropriate security measures in place;

NOW, THEREFORE, BE IT RESOLVED that the Alexandria City Council supports the expeditious reopening of Ronald Reagan Washington National Airport with the appropriate security standards; and

BE IT FURTHER RESOLVED that copies of this resolution be transmitted to President George W. Bush and to the members of the region's congressional delegation.

ADOPTED: September 25, 2001

Kerry J. Donley Mayor

ATTEST:

Beverly I. Jett, CMC City Clerk

September 21, 2001

President George W. Bush
The White House
1600 Pennsylvania Avenue NW
Washington, DC 20500

Dear President Bush:

We, the undersigned officials of the local governments of the Washington region, respectfully urge you to take the necessary steps to expeditiously re-open Ronald Reagan Washington National Airport with the appropriate security standards. We also request that the Metropolitan Washington Airports Authority (MWAA) be engaged as a full partner in this task.

You and your advisors understand the critical importance of the airport's re-opening for the region's economy and transportation efficiency. Should you need more information about these matters, the Greater Washington Board of Trade and MWAA are prepared to supply it. In addition, the national airport's re-opening would respond to your call that the nation return to "normalcy" as soon as possible, to demonstrate national determination in the face of the terrorist attacks.

We are aware, however, that you and your advisors are especially concerned about the unique national security issues connected with the Ronald Reagan Washington National airport operations. We share your determination that the airport have the best security possible. After all, it is our jurisdictions that are home to the federal agencies; it is our citizens who work in federal buildings. We, too, would suffer from any security deficit.

The MWAA should be given specific, rigorous, and reasonable security standards to meet and an aggressive timeframe within which to meet them, to ensure the expedited re-opening of Ronald Reagan Washington National Airport at a level of air service appropriate for the region's needs. All three elements are very important. We believe it is essential that you and your top security officials communicate directly with MWAA officials so that they understand the specific security issues that you need them to address. The Authority is prepared to propose and implement stringent security requirements.

With this federal, state, regional, and local collaboration, we believe Ronald Reagan Washington National Airport can be the most secure airport in the nation. If it cannot be made safe, then no airport in America can be safe.

CC: Members, United States Congress

The Honorable James S. Gilmore III, Governor of Virginia
The Honorable Parris N. Glendening, Governor of Maryland

Norman Y. Mineta, Secretary, United States Department of Transportation
Jane Garvey, Administrator, Federal Aviation Administration

Sincerely,

/s/ Kerry J. Donley
For the City of Alexandria, Virginia

/s/ Katherine K. Hanley
For Fairfax County, Virginia

/s/ Jay Fiset
For Arlington County, Virginia

/s/ Scott K. York
For Loudoun County, Virginia

/s/ John Koskinen
For the District of Columbia

/s/ Douglas M. Duncan
For Montgomery County, Maryland

EXHIBIT NO. 1

15
9-25-01

City of Alexandria, Virginia

MEMORANDUM

DATE: SEPTEMBER 21, 2001

TO: THE HONORABLE MAYOR AND MEMBERS OF CITY COUNCIL

FROM: PHILIP SUNDERLAND, CITY MANAGER *ps*

SUBJECT: REPORT ON THE CITY'S RESPONSE AND HOW IT CAN ASSIST VICTIMS OF THE ATTACK ON THE PENTAGON AND THE WORLD TRADE CENTER

ISSUE: Receipt of the report on how the City responded and how the community can assist victims of the terrorist attack on the Pentagon and the World Trade Center (Councilman Euille's request).

RECOMMENDATION: That City Council receive this report, thank the Alexandria community for its generosity to date, and encourage the continued support of those in need in our community.

DISCUSSION: In response to the terrorist attack on September 11, staff from the Police and Fire Departments immediately mobilized to assist Arlington County on an as needed basis, and to secure facilities in the City of Alexandria. A memorial service was held on Friday, September 14, in Market Square for City employees to observe the National Day of Prayer and Remembrance for Victims of the Terrorist Attack, and a Community Candlelight Memorial Service was held on Thursday, September 20, in Market Square for all Alexandrians.

Counseling services have been offered and provided to City staff and residents who have needed such assistance. These services remain available through the City's Department of Mental Health, Mental Retardation and Substance Abuse, and additional information can be obtained by calling 703-838-6400. The City also offers emergency services that are available to assist City residents who have been impacted by the terrorist attacks, including those residents suffering from the economic impact of the closure of Reagan National Airport and the impact on the hospitality industry. Persons in need of emergency services, such as rental assistance, utilities assistance or emergency food, should contact the Department of Human Services at 2525 Mt. Vernon Avenue, or call the Office of Community Services at 703-838-0700. Persons in need of employment information or job training may contact the City's JobLink program at 703-838-4316 to determine what employment services are currently available.

City employees and residents have many opportunities to help in response to this tragedy, including donating blood or making a charitable donation. Attachment 1 is a list of sources for persons who wish to contribute to aid the victims, their families, and rescue workers. Persons

wishing to contribute specifically to aid Alexandria residents who have emergency needs due to layoffs or loss of income due to this tragedy may make a contribution to the **Community Support Fund of the City of Alexandria**, which will be administered by the Department of Human Services, Office of Community Services. These contributions will enable the City to assist persons through existing emergency assistance programs, such as the City's Homeless Intervention Program or fuel assistance programs.

In addition, students from the Alexandria City Public Schools have also launched several initiatives, including penny drives at several schools. Students have launched **Alexandria Kids Care Too** to collect new stuffed animals to comfort children whose families were hurt by the attacks. Attachment 2 is a flyer announcing this initiative, which is in cooperation with the Uniformed Services Organization. Stuffed animals can also be dropped off at The Del Ray Dreamery, located at 2310 Mt. Vernon Avenue. Additional information on ways to help young people cope are listed on the Alexandria City Public Schools' web site (www.acps.k12.va.us).

The United Way has also established the September 11 Fund to help victims of the terrorist attacks in Washington, New York and elsewhere in the United States, and Attachment 3 provides additional information about this fund.

The City will also post information on the City's web site (ci.alexandria.va.us) to further publicize how Alexandrians can help.

City staff are currently gathering information and preparing necessary documentation to obtain federal or State emergency assistance that may be available to assist with the costs of responding to the terrorist attacks. The Department of Human Services and the Workforce Investment Board are pursuing disaster relief funds for Alexandria and Arlington to address the increase in unemployment due to the economic impacts to our region, and staff will report to Council as additional information is available.

We are also working to assess the impact on the City's financial condition, and staff will be responding separately on this issue.

City staff and the Human Rights Commission are also working on measures to promote a message of tolerance and safety for all of our residents and employees, and we will provide additional information on this initiative as it is available.

FISCAL IMPACT: The fiscal impact of the City's emergency response is under review.

ATTACHMENTS:

- Attachment 1: "How You Can Help" - resource list for charitable contributions
- Attachment 2: Alexandria Kids Care Too flyer
- Attachment 3: United Way September 11 Fund information

STAFF:

Rose Boyd, Director, Citizen Assistance
Lori Godwin, Assistant City Manager

HOW YOU CAN HELP

- Donate blood. Call the American Red Cross, 800-HELP-NOW. You can call the local chapter at 703-549-8300, or call 800-GIVE-LIFE to make an appointment. Spanish callers, use 800-257-7575. You can also use the following websites: the American Association of Blood Banks at www.aabb.org, and the Red Cross at www.redcross.org. Local upcoming dates to donate:

Tuesday, September 25: Alexandria Chapter House, 123 N. Alfred Street
9:30 a.m.- 3:30 p.m.

Thursday, September 27: U.S. Department of Agriculture, Park Center Drive, Alexandria
9:00 a.m.- 2:00 p.m.
- The Salvation Army currently does not need volunteers or in-kind donations for the Pentagon recovery efforts. However, if you would like to make a tax-deductible donation to the effort, please send to The Salvation Army, P.O. 18658, Washington, D.C. 20036.
- The Federal Emergency Management Agency hotline, 800-801-8092, has information about how to donate money to the World Trade Center Relief Fund and how to volunteer.
- The Burn Center at Washington Hospital Center is seeking tax-deductible donations. Call 202-877-6558 or mail contributions to Burn Center Fund, Washington Hospital Center Foundation, 110 Irving Street, N.W., Washington, D.C. 20010-2975.
- Giant Food, Safeway, A&P, and Super Fresh supermarkets in the Washington and Baltimore areas, will accept donations for the American Red Cross disaster relief fund at all stores.
- The Metropolitan Washington Council of the AFL-CIO has set up a fund to help working people and their families touched by the Pentagon and World Trade Center attacks. Send donations to Community Services Agency, Disaster Fund, 1925 K Street, N.W., Suite 410, Washington, D.C. 20006. For more information, go to www.aflcio.org.
- The National Association of Realtors has set up a relief fund to help pay mortgage and rental costs of victims. Send donations to Realtors Housing Relief Fund, 430 N. Michigan Avenue, Chicago, IL 60611 or call 800-874-6500.
- The September 11th Fund is focused on short-term emergency assistance. Send donations to United Way of the National Capitol Area, 95 M Street, S.W., Washington D.C. 20024. Donors may specify the community - Washington (code 9011) or New York (code 9012) - to which their contributions should go.

- ❑ The Survivors Fund will focus on long-term needs of victims and their families. Send donations to the Survivors Fund, c/o the Community Foundation for the National Capital Region, 1112 16th Street, N.W., Suite 340, Washington , D.C. 20036. Call 202-488-2060 or 202-955-5890.
- ❑ Entergy Corp., of New Orleans, and Exelon Corp., of Chicago, have started a fund to raise money for the college educations of the victims' children. Send tax-deductible donations to the Power of America Fund, 1055 St. Charles Avenue, Suite 100, New Orleans, LA 70130.
- ❑ The National Burglar and Fire Alarm Association has created a scholarship fund for the children of the police officers and firefighters who were killed in New York. Tax-deductible donations may be sent to Alarm Industry Research and Education Foundation, Heroes Research Scholarship Fund, 8300 Colesville Road, Silver Spring, MD 20910. For more information, call 301-585-1855, Ext. 123 or go to www.alarm.org.
- ❑ The Elks National Foundation has established a September 11th Disaster Relief Fund to assist rescue workers and victims. Send tax-deductible donations to Elks September 11th Disaster Relief Fund, Elks National Foundation, 2750 N. Lakeview Avenue, Chicago, IL 60614-1889.
- ❑ The Associated General Contractors of America's Education and Research Foundation has set up a fund for children of those killed. Send tax-exempt donations to Terrorist Victims' Fund, 333 John Carlyle Street, Suite 200, Alexandria, VA 22314.
- ❑ The Army Emergency Relief Society Pentagon Victims Fund is accepting donations to support victims of the attack and their families. Call 703-325-0463 or access their web site at <http://www.aerhq.org>.
- ❑ The Navy and Marine Corps Relief Society Pentagon Assistance Fund is accepting donations for victims and their families. Call 703-696-4904 or visit their web site at <http://www.nmcrs.org>.
- ❑ The Federal Employee Education & Assistance Fund is accepting donations to support victims of the attack and their families. Call 303-933-7580 or go to their web site at <http://www.feea.org>.

OPPORTUNITIES SPECIFIC TO ALEXANDRIA

- ❑ Alexandria Living Landscape Fund to plant a tree or install a bench in memory of an individual(s) or group of individuals. Contact Patricia McManus, City Landscape Architect, 703-838-5041.
- ❑ Community Support Fund of the City of Alexandria to contribute specifically to aid Alexandria residents who have emergency needs due to layoffs or loss of income due to

this tragedy. This fund will be administered by the Department of Human Services, Office of Community Services, 2525 Mt. Vernon Avenue, Alexandria, VA 22301. These contributions will enable the City to assist persons through existing emergency assistance programs, such as the City's Homeless Intervention Program or fuel assistance programs.

- ❑ Alexandria Kids Care Too, an initiative of the students of the Alexandria City Public Schools in cooperation with the Uniformed Services Organization, to collect new stuffed animals to comfort children whose families were hurt by the attacks. Drop-off sites include The Del Ray Dreamery, located at 2310 Mt. Vernon Avenue; Cora Kelly Elementary School; George Mason Elementary School; George Washington Middle School; Maury Elementary; and Mt. Vernon Elementary School.
- ❑ For other opportunities and information, please visit the Alexandria City Public Schools' web site, www.acps.k12.va.us.

This list was compiled from various sources. Be aware of the unfamiliar e-mail or telephone solicitor, individuals that place an emphasis on cash, or a caller with a vague connection to a well-known charity. If the organization is not a familiar group, check with the Virginia Division of Consumer Protection, by phone in Virginia 800-552-9963, or the Alexandria Consumer Affairs Office at 703-838-4350 for additional information.

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Alexandria Kids Care Too!

Help us collect new, stuffed animals to comfort children whose families were hurt by the attack on America.

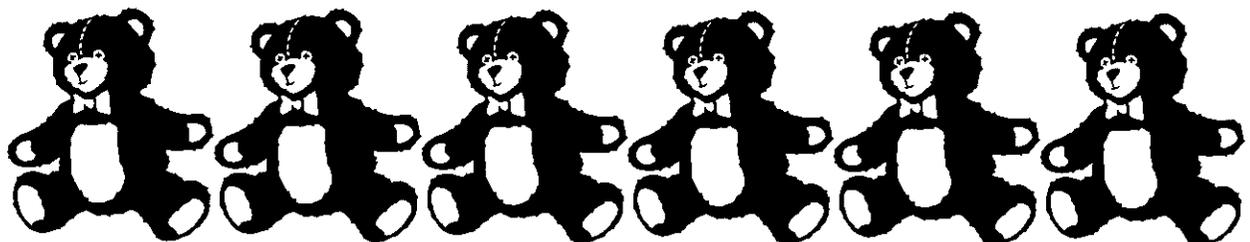
HOW YOU CAN HELP

Donate a new, small- to medium-sized stuffed animal to one of our drop-off boxes located at:

Cora Kelly Magnet School
George Mason Elementary School
George Washington Middle School
Maury Elementary School
Mount Vernon Elementary School

WHO WE ARE

Caring and concerned Alexandria students working through our schools and neighborhoods, in cooperation with the Uniformed Services Organization (USO), to deliver these symbols of support to local families.



September 11 Fund

Questions and Answers

1. What is the September 11 Fund?

The September 11th Fund has been established to help the victims of the terrorist attacks in Washington, New York City and elsewhere in the United States. The purpose of the fund is to mobilize financial resources to respond to the pressing needs of the victims and their families and all those affected by the tragedy.

2. How did the fund get started?

The United Way of New York City and the New York City Community Trust initially created the September 11 Fund to receive donations from concerned individuals or corporations. In order to have a coordinated approach across the many communities affected, locally, United Way of the National Capital Area put similar plans in place to work in partnership with the Community Foundation for the National Capital Region on a similar effort. A distribution committee will be recruited to ensure that resources are deployed effectively in the regions affected by these tragic events.

3. How will the funds be used?

The fund will provide immediate support to established emergency assistance agencies as well as long-term social service providers that have served the people in the Greater Washington Area and surrounding regions for years. These groups include such well know charities as well as smaller nonprofit health and human service agencies that provide counseling, services to military families, information and referral, volunteer coordination, and mental health services.

Donors may specify the community -- Washington, D.C. (code 9011) or New York City (code 9012) where they would like their contributions to help.

4. What are the fund-raising and administrative costs?

United Way will cover the administrative costs out of its regular budget. In this manner, 100 percent of all gifts will go to the emergency services and on-going social services.

5. How can people give to the September 11 Fund?

By mail: Anyone or any organization wishing to contribute to **September 11th Fund** may send donations in care of United Way of the National Capital Area, 95 M Street, SW, Washington, DC 20024 (202) 488-2060.

On-Line: People also may give on the United Way web site www.unitedwaynca.org.

At work: In the company United Way Campaign, donors will also have an opportunity to support these two funds with designated gifts in addition to their regular support of the overall United Way Campaign.

6. How can organizations give to the September 11 Fund?

Organizations may make direct gifts, encourage their employees, customers and vendors to join them in supporting the effort through matching gifts, and help publicize the fund through advertising and other means. In addition, some organizations are sponsoring special events and other promotions to generate awareness.

- Some companies are providing a mechanism, often the corporate foundation, for employees to make a monetary contribution to support the effort. Due to the overwhelming response to various relief agencies and funds, these companies are waiting to distribute the funds until some of the longer-term needs are identified.
- There is discussion about how employees can donate or transfer vacation time, sick days or other “soft” forms of employee benefits or compensation to other individuals, either within the same company or outside of the company. Marriott International has expanded its employee Leave Sharing Program, which allows Marriott associates to donate their leave time to colleagues in need. In this case, affected New York City Marriott associates are eligible to receive donations of leave time.
- Cause marketing is being added to the fund raising mix. Kmart is selling several American flag products at \$7.99 each with all proceeds going to charity. The Gap’s Old Navy stores in the greater Manhattan area are selling a limited quantity of American flag t-shirts with all proceeds donated to The September 11th Fund.

7. How can companies and their employees give now and have the donations go towards the overall United Way Campaign?

UWNCA will work with any company to create a customized approach that will meet local needs as well as the organization’s goals for responding now. Our aim is to make it as easy as possible for contributors to support the special effort surrounding the September 11 Fund and at the same time preserve the community safety net with an active United Way Campaign.

8. Where will the funds go?

Contributors should designate whether they want funds to be used for victims in NY, Washington, or elsewhere.

9. Is there a way to support families individually?

Gifts to the September 11 Fund will be distributed among non-profit organizations that are on the front line of emergency response and others who will be engaged in the long-term social services. These programs will benefit families directly.

However, if you want to make an actual gift that will be passed along to the families, the Community Foundation of the National Capital Region has set up the Survivors Fund. Your one check to UWNCA can include an amount you designate to this Survivors Fund. UWNCA will take your write-in contribution and send the funds directly to the Community Foundation. You also may opt to give directly through the Survivors Fund of the

Community Foundation of the National Capital Region. Then you should make your check to the Survivor's Fund in care of the Community Foundation of NCR.

The Survivors' Fund will focus on the long-term educational, health, income maintenance, and other needs of individual victims and their families in our region. Anyone wishing to contribute to this fund should direct their contributions to the Survivors' Fund in care of the Community Foundation for the National Capital Region, 1112 16th Street, NW, Suite 340, Washington, DC 20036.

10. How will the funds get to beneficiaries?

United Way and the Community Foundation are studying models used in Oklahoma City and Denver, Colorado. A committee made up of non-profit organizations and foundations will recommend the process that will be approved by the United Way volunteer board so that the funds will be able to get to non-profit organizations very quickly.

11. Who is making the decisions about fund distribution?

Local volunteers will decide how to distribute any moneys contributed directly to the local funds here in Washington.

12. How will funds contributed nationally be distributed?

Because there also is a coordinated campaign going on among national companies with the help of United Way of America, as soon as fund distribution decisions on that campaign are made, we will announce that to the public as well. UWNCA is asking to have local representatives on the committee making those decisions.

13. What criteria will they use?

We will be establishing a distribution committee comprised of representatives from the philanthropic, nonprofit, business and government sectors along with experts in direct assistance to individuals and families. This objective, non-partisan committee will make the financial distributions based on recommendations from social service agencies working with the survivors. That will be determined shortly and announced to the public.

14. What about giving to victims who were not in NY or Washington?

Provisions will be made based on needs in other areas affected (Pennsylvania, Boston and elsewhere.) We will coordinate with United Way organizations in those markets and United Way of America.

15. If I make a gift today by check, credit card, or online, when will that gift get to an agency or family?

We will announce distribution procedures as soon as possible. We are studying the funding system used in Oklahoma City after the bombing of the Alfred P. Murrah Building in order to benefit from that local experience and the lessons learned there. An announcement on this will be made as soon as the system is put in place.

16. How do funds get to beneficiaries? Who will determine the beneficiaries?

United Way September 11 funds will go to non-profit organizations providing emergency relief and on-going social services. The Community Foundation Survivors' Fund will go to individuals and families. We will update you as soon as the Community Foundation puts those guidelines in place.

17. How often are decisions made, and how quickly does the money get there?

That decision will be made and announced with the distribution plan.

18. What is the Community Foundation?

The Community Foundation is a public foundation that helps individuals and groups give to nonprofit organizations that work to improve the quality of life in the metropolitan Washington region. People and organizations can use the foundation to establish their own philanthropic fund and make charitable contributions to nonprofit organizations. We were founded in 1973 and currently have assets of more than \$200 million in more than 200 individual philanthropic funds. Last year, donors with funds at The Community Foundation gave more than \$27 million.

19. Who has given to the fund?

We have received contributions from throughout the country in all different amounts, from individuals and corporations. It's too early to really tally the gifts.

20. How will funds designated to "9012" locally be distributed in New York?

UWNCA will send them to our sister organization the United Way of New York City and they will distribute those funds based on a volunteer-driven, needs based system.



United Way

September 11th Fund **Agency Assistance Programs**

Numerous local and national organizations supported by your gifts to the United Way Campaign mobilized their resources and special services to provide help and comfort for the families and victims of the September 11 attacks. These organizations were building better communities before this disaster, as part of United Way's long-established safety net of health and human services. They will continue to provide critical and ongoing social services long after the initial recovery efforts are completed.

- **American Red Cross** – providing volunteers; meals; family & mental health assistance; emergency response vehicles
- **Arlington County Information and Referral** –Volunteers; food donations and heavy equipment volunteers
- **Catholic Charities – Archdiocese of Arlington** – Grief & spiritual counseling; funeral services and burial plots
- **Catholic Charities – Archdiocese of Washington** – Emergency financial, crisis and legal assistance; burial plots
- **Community Residences** – Residential/supportive counseling; educational programs for disabled & homeless; crisis services
- **Crisis Link** – 24 hour crisis hotline; grief counseling to individuals and groups; support, information referrals
- **Gifts In Kind** – Coordinating donation of products and services including clothing, personal care/household products.
- **Family and Children's Services** – Mental health/bereavement counseling; crisis incident debriefing; daycare assistance
- **Food For Others** – Emergency food services
- **Greater DC Cares** – Providing volunteers with specific skills—teams and individuals
- **Inova Alexandria Hospital /Health System** – Medical services, counseling, information referral, blood donor center
- **Lutheran Social Services NCA** – Coord. response of Lutheran Disaster Relief Org. and Consortium on Child Welfare
- **National Conference for Community and Justice** – Training facilitators on Arab-Americans & Muslims dialogue.
- **PSR, Inc.** – Grief counseling and disability management for return-to-work assistance for those suffering from depression
- **Residential Youth Services, Inc.** – Mental health and bereavement counseling
- **The Comm. Svcs. Agency of the Metro. Wash. Council, AFL-CIO** – Emergency financial assist. for unemployed.
- **The Salvation Army** – Command center - gathering food, personal/household items.
- **The Women's Center** – Support groups for individual and group counseling; referral services
- **USO** – Helping families of affected military personnel; network of apartments and hotel rooms for those visiting injured

NOTE:

This list has been compiled from information available at this time. It will be updated as additional information on service providers is provided. **CURRENT AS OF: September 19, 2001**

For more information, please contact
The United Way of the National Capital Area, 95 M Street, SW, Washington, DC
202-488-2060 --- www.unitedwaynca.org