
Post Planning Implementation



Strategic Planning Implementation Plan

The Strategic Planning effort should include an implementation strategy for aligning City work efforts with policy direction and for the regular reporting of progress towards goals and objectives.



Strategic Planning Implementation Plan

(continued)

Three Implementation Plan Phases

Some efforts may be addressed simultaneously so that implementation time is shortened.



Strategic Planning Implementation Plan (continued)

Phase I - Performance Measurement Development (Estimated Time: 18-24 months)

- Collect data related to “headline” or “outcome” measures.
- Develop “intermediate” (objective) and “operational” (initiative) measures.
- Identify comparator jurisdictions for benchmarking.
- Develop internal targets for performance.
- Develop methods for regular reporting of progress.



Strategic Planning Implementation Plan (continued)

Phase II – Alignment (18-24 months)

- Establish public service performance (business) plans for each department of City government.

- Associate major service activities with strategic objectives and initiatives of City.



Strategic Planning Implementation Plan (continued)

Phase III – Application (36 Months)

- Measurement data applied to assessment of management performance
- Measurement data informs resource allocation decision-making



Strategic Planning Implementation Plan (continued)

All Phases – Reporting

- Regular Reporting of “Headline” Measures

- Regular Review and Reporting of sub-measures (Performance Management)

- Annual Review of Measurement Instruments

