

RY EVERYTHING WHEN YOU CAN'T
D TO HEAT YOUR HOUSE. EXTRA
ITS. SLEEPING IN YOUR CLOTHES.
G FOR THE SCHOOL DAY TO BEGIN
HE MALLS AND STORES TO OPEN
BECAUSE IT WILL BE WARM THERE.
PE FOR A MILD WINTER AND AN
SPRING.

TO IMAGINE, ISN'T IT? BUT THE
EWS IS THAT IT DOESN'T HAVE TO
IF YOU JOIN OTHERS IN MAKING
RIBUTION TO ENERGYSHARE.

NB4
12-8-03

IMAGINE WAKING UP IN YOUR HOUSE KNOWING
EXACTLY HOW COLD IT IS OUTSIDE.



PLEASE GIVE TO ENERGY SHARE.

ENERGY SHARE is a fuel assistance program created to help pay the home heating bills for those who live in the company's service area. Any heat covered: oil, gas, kerosene, wood and electricity. It is a program of last resort for the elderly, the ill, anyone who faces financial hardships from a natural gas or family crisis and are unable to heat their homes. Payments go directly to the energy vendor on behalf of the people being helped. Dominion and social service agencies cover administrative costs, so every household can contribute to benefit those in need.

Funds for EnergyShare come from tax-deductible contributions made by customers, employees, and EnergyShare business partners. Last year, people like you helped EnergyShare raise over \$1 million to assist those in need. This included a \$70,000 donation and \$70,000 in administrative support from Dominion Virginia Power and Dominion North Carolina. A network of nonprofit health and human service agencies that administer EnergyShare.

HOW CAN I HELP THROUGH ENERGY SHARE?

There are several ways to contribute, and whatever you contribute is tax-deductible.

CONTRIBUTE BY OVERPAYING YOUR BILL: If you are a Dominion Virginia Power or Dominion North Carolina power customer, the easiest way to contribute is to overpay your bill. Add \$1, \$2, \$5, \$10, \$20, \$25 or \$35 to the

amount due on your bill. The computer automatically recognizes overpayments in these exact amounts as a contribution to EnergyShare and documents it on your next month's bill. (Please note, however, that contributions to EnergyShare through bill overpayment should be received by the Next Bill Date printed on your monthly bill. Payments received at the beginning of the next billing cycle will not be recognized by the computer and will instead be recorded as a credit on your bill.) Bill overpayment contributions may be made year-round.

HOW CAN I HELP THROUGH ENERGY SHARE?

MAIL IN YOUR CONTRIBUTION: You can also contribute by mailing your check for any amount, made payable to "EnergyShare," to EnergyShare, P. O. Box 12083, Richmond, VA 23241-0083.

PAYROLL DEDUCTION FOR DOMINION EMPLOYEES:

Employees of Dominion may support EnergyShare by completing a payroll deduction card between November 3 and 14. Cards are distributed to each employee. Donations to EnergyShare are especially welcome during the winter months, but contributions may be sent in year-round.

HOW CAN SOMEONE I CARE ABOUT GET HELP FROM ENERGY SHARE?

If you know of someone who lives in the Dominion service area and who is in danger of losing an important heat source, who is experiencing unemployment or another personal crisis, and who has exhausted or doesn't qualify for federal fuel assistance, they may be a candidate for EnergyShare assistance.

HOW CAN I HELP THROUGH ENERGY SHARE?

TO APPLY FOR ASSISTANCE, fill out an EnergyShare application form at a designated EnergyShare screening agency. Call Dominion's Customer Service Center at 1-888-667-3000 for the name of the agency nearest you.

Applications for EnergyShare will be taken on December 12 and will continue as long as money lasts or until May 31.

EnergyShare agencies try to help as many clients as possible; however, payments are made on an immediate need or first-come, first-served basis. The agency should be able to confirm within a day or two whether someone qualifies and if funds are available.