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\text { Introduction and first reading: } \quad 03 / 10 / 09
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\text { Public hearing: } \quad 03 / 14 / 09
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Second reading and enactment: 03/14/09

## INFORMATION ON PROPOSED ORDINANCE

## Title

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\begin{aligned}
& \text { AN ORDINANCE to amend and reordain Title } 9 \text { (Licensing and Regulation) of The Code of the } \\
& \text { City of Alexandria, Virginia, 1981, as amended, by adding thereto a new Chapter } 14 \\
& \text { (Delivery of Unsolicited Publications). } \\
& \text { Summary } \\
& \text { The proposed ordinance regulates the delivery of unsolicited publications to addresses } \\
& \text { within the City of Alexandria by requiring publishers to have processes to notify } \\
& \text { residents how to request non-delivery and processes for both publishers and distributors } \\
& \text { on how to track and follow up on such requests, as well as civil penalties for violations. }
\end{aligned}
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Sponsor

## Staff

Rose Williams Boyd, Director, Citizen Assistance
Christopher P. Spera, Acting City Attorney
Authority
§2.1, Alexandria City Charter

## Estimated Costs of Implementation

None

## Attachments in Addition to Proposed Ordinance and its Attachments (if any)

None
, ami No


## ORDINANCE NO.

AN ORDINANCE to amend and reordain Title 9 (LICENSING AND REGULATION) of The Code of the City of Alexandria, Virginia, 1981, as amended, by adding thereto a new Chapter 14 (DELIVERY OF UNSOLICITED PUBLICATIONS).

## THE CITY COUNCIL OF ALEXANDRIA HEREBY ORDAINS:

Section 1. That Title 9 of The Code of the City of Alexandria, Virginia, 1981, as amended, be, and the same hereby is, amended and reordained by adding thereto a new Chapter 14 to read as follows:
[The following is all new language.]
Chapter 14
Delivery of Unsolicited Publications

## Sec. 9-14-1 Definitions.

As used in this chapter:
(a) Deliver means to deliver, distribute, deposit, throw, cast or place, or cause or permit to be delivered, distributed, deposited, thrown, cast or placed, a publication, directly or indirectly by contractor, agent, employee or otherwise, but shall not include delivery by the United States Postal Service, delivery by handing or transmitting directly to the owner or occupant then present on the property, or delivery by placing within a receptacle or container expressly maintained by the owner or occupant of property for the receipt of newspaper deliveries.
(b) Distributor means an entity who engages in the business of circulating or delivering newspapers.
(c) Publication means any printed material issued monthly or more frequently, whether printed in broadsheet, tabloid or other sheet or booklet form, and shall include without limitation a newspaper of general circulation as defined by general law, any newspaper duly entered with the United States Postal Service in accordance with statute or regulation, any collection of advertising or solicitations appended together in booklet or magazine form and any newspaper distributed without cost to or subscription by the recipient.
(d) Publisher means a person who engages in the business of printing and issuing for circulation, or causing to be printed and issued for circulation, a publication.
(e) Unsolicited publication means a publication to which no owner or occupant of the premises to which it is delivered currently subscribes or has not requested.

## Sec. 9-14-2 Obligations of Publishers and Distributors

(a) Any publisher delivering or causing delivery of an unsolicited publication to a location within the City of Alexandria shall:
(1) provide reasonable methods, including but not limited to, telephonic means, e-mail means and regular mail means, to allow owners and/or occupants of premises located within the City of Alexandria to communicate to the publisher that they do not wish to receive the unsolicited publication issued by the publisher; notice of all such methods shall be regularly included in, on or with the unsolicited publications issued by the publisher;
(2) implement a process or system whereby the addresses of all persons making requests for no delivery pursuant to section (a)(1) hereto are timely communicated to any and all applicable distributors responsible for distributing the unsolicited publication issued by the publisher;
(3) timely communicate the address of all persons making requests for no delivery made pursuant to section (a)(1) hereto to all applicable distributors pursuant to the process or system implemented pursuant to section (a)(2) hereto;
(4) implement and communicate to the requesting person a means of tracking requests for no delivery made pursuant to section (a)(1) hereto, including, by way of example, the assignment of a tracking number or some other reference system, so as to allow all persons making such requests to reference same in the event there is the need for follow-up or further communication;
(5) implement and utilize a process or system to timely follow up with all applicable distributors to ensure compliance with requests made pursuant to section (a)(1) hereto;
(6) upon written request from the Director of the Office of Citizen Assistance or designee, provide the City of Alexandria with contact information for any applicable distributor to allow the City to follow up with that distributor on any complaint received by the City from a resident regarding delivery of an unsolicited publication after making a request pursuant to section (a)(1) hereto; and
(7) the requirements set forth in sections (a)(1) through (a)(6) hereto shall not apply to requests made by residents for temporary cessation of deliveries.
(b) Any distributor delivering unsolicited publications in the City of Alexandria shall:
(1) not distribute to any address where the owner or occupant has made a request for no delivery pursuant to section (a)(1) hereof and such request has been communicated to the distributor by the publisher pursuant to sections (a)(2) and (a)(3) hereto;
(2) in making deliveries, use their best efforts to place publications in proximity to the entrances of the units to which the distributor intends delivery; unsolicited publications (other than those in properly located and maintained newspaper boxes or racks) should not be placed on streets, sidewalks, public rights-of-way, or other public property and shall not be distributed by placing them at intervals along a block, or by placing several near the entrance to a multi-unit building, other than in direct relation to the number of publications requested by the occupants of the block or building;
(3) implement and utilize a system or procedure for tracking and executing a publisher's direction regarding requests for no delivery made pursuant to section (a)(1) hereto;
(4) upon written request from the Director of the Office of Citizen Assistance or designee, use their best efforts to provide the City of Alexandria with facts and details related to complaints received by the City from a resident regarding delivery of an unsolicited publication after making a request pursuant to section (a)(1) hereto;
(5) take any corrective measures requested by the City of Alexandria after its completion of any investigation into complaints received by the City from a resident regarding delivery of an unsolicited publication after making a request pursuant to section (a)(1) hereof; and
(6) the requirements set forth in sections (b)(1) through (b)(5) hereto shall not apply to requests made by residents for temporary cessation of deliveries.

## Sec. 9-14-3 Removal.

(a) If the publication can be located, the distributor thereof shall remove any publication delivered in violation of Section 9-14-2(b) within 24 hours following notice and demand by the owner or occupant of the premises.
(b) If the publication can be located, the distributor thereof shall remove any publication delivered in violation of Section 9-14-2(b) within 24 hours following notice and demand by the Director of the Office of Citizen Assistance or designee.
(c) Violation of this section 9-14-3 shall constitute a separate and independent violation from the antecedent violation of section 9-14-2.

## Sec. 9-14-4 Enforcement by the City

(a) Any resident of the City of Alexandria wishing to make a complaint regarding delivery of an unsolicited newspaper in violation of this chapter to the property at which they reside or which they own shall provide the following information to the Director of the Office of Citizen Assistance or designee:
(1) the name of the requesting person;
(2) the address that was the subject of the request;
(3) the date of and method used to make the request;
(4) the tracking number or other reference information provided by the publisher in response to the request; and
(5) the name and publication date of the unsolicited publication that is the subject of the complaint.
(b) Any resident of the City of Alexandria wishing to make a complaint regarding a publisher's failure to provide a tracking number or other means of reference for a no delivery request in violation of section 9-14-2(a)(4) of this chapter shall provide the following information to the Director of the Office of Citizen Assistance or designee:
(1) name of the requesting person;
(2) the address that was the subject of the request;
(3) the date of and method used to make the request; and
(4) the name and publication date of the unsolicited publication that is the subject of the complaint.
(c) Any person wishing to make a complaint unrelated to a no delivery request and regarding improper placement of unsolicited publications by a distributor of unsolicited publications in violation of section 9-14-2(b)(2) of this chapter shall provide the following information to the Director of the Office of Citizen Assistance or designee:
(1) the name of the complaining person;
(2) the location of the alleged improper placement and time the condition was observed; and
(3) the name and publication date of the unsolicited newspaper that is the subject of the complaint.
(d) Any person wishing to make a complaint for failure to remove an improperly delivered unsolicited publication in violation of section 9-14-3(a) shall provide the same information as is required in section 9-14-4(a), plus the date, time and manner of communication of the request to remove.

The City shall have no obligation to take any action on a complaint that does not contain the required information set forth above.

## Sec. 9-14-5 Penalties.

(a) Violation of section 9-14-2 shall constitute a class five civil violation, pursuant to section 1-1-11 of this code; provided, however, that for the purpose of determining whether a subsequent violation is subject to an enhanced penalty, delivery of the same publication to the same address within a 12 -month period shall constitute a violation arising from the same set of operative facts.
(b) Violation of section 9-14-3 shall constitute a class four civil violation, pursuant to section 1-1-11 of this code; provided, however, that for the purpose of determining whether a
First Reading: ..... 3/10/2009
1415 Public Hearing:
16

Second Reading: from the same set of operative facts. its final passage.

## Attachment

Publication:
Public Hearing:
Final Passage:
subsequent violation is subject to an enhanced penalty, the failure to remove the same publication from the same address within a 12 -month period shall constitute a violation arising

Section 2. That this ordinance shall become effective upon the date and at the time of

WILLIAM D. GUILE<br>Mayor

AN ORDINANCE to amend and reordain Title 9 (LICENSING AND REGULATION) of The Code of the City of Alexandria, Virginia, 1981, as amended, by adding thereto a new Chapter 14 (DELIVERY OF UNSOLICITED PUBLICATIONS).

## THE CITY COUNCIL OF ALEXANDRIA HEREBY ORDAINS:

Section 1. That Title 9 of The Code of the City of Alexandria, Virginia, 1981, as amended, be, and the same hereby is, amended and reordained by adding thereto a new Chapter 14 to read as follows:

## Chapter 14

Delivery of Unsolicited Publications
Sec. 9-14-1 Definitions.
As used in this chapter:
(a) Deliver means to deliver, distribute, deposit, throw, cast or place, or cause or permit to be delivered, distributed, deposited, thrown, cast or placed, a publication, directly or indirectly by contractor, agent, employee or otherwise, but shall not include delivery by the United States Postal Service, delivery by handing or transmitting directly to the owner or occupant then present on the property, or delivery by placing within a receptacle or container expressly maintained by the owner or occupant of property for the receipt of newspaper deliveries.
(b) Distributor means an entity who engages in the business of circulating or delivering newspapers.
(c) Publication means any printed material issued monthly or more frequently, whether printed in broadsheet, tabloid or other sheet or booklet form, and shall include without limitation a newspaper of general circulation as defined by general law, any newspaper duly entered with the United States Postal Service in accordance with statute or regulation, any collection of advertising or solicitations appended together in booklet or magazine form and any newspaper distributed without cost to or subscription by the recipient.
(d) Publisher means a person who engages in the business of printing and issuing for circulation, or causing to be printed and issued for circulation, a publication.
(e) Unsolicited publication means a publication to which no owner or occupant of the premises to which it is delivered currently subscribes or has not requested.

Sec. 9-14-2 Obligations of Publishers and Distributors
(a) Any publisher delivering or causing delivery of an unsolicited publication to a location within the City of Alexandria shall:
(1) provide reasonable methods, including but not limited to, telephonic means, e-mail means and regular mail means, to allow owners and/or occupants of premises located within the City of Alexandria to communicate to the publisher that they do not wish to receive the unsolicited publication issued by the publisher; notice of all such methods shall be regularly included in, on or with the unsolicited publications issued by the publisher;
(2) implement a process or system whereby the addresses of all persons making requests for no delivery pursuant to section (a)(1) hereto are timely communicated to any and all applicable distributors responsible for distributing the unsolicited publication issued by the publisher;
(3) timely communicate the address of all persons making requests for no delivery made pursuant to section (a)(1) hereto to all applicable distributors pursuant to the process or system implemented pursuant to section (a)(2) hereto;
(4) implement and communicate to the requesting person a means of tracking requests for no delivery made pursuant to section (a)(1) hereto, including, by way of example, the assignment of a tracking number or some other reference system, so as to allow all persons making such requests to reference same in the event there is the need for follow-up or further communication;
(5) implement and utilize a process or system to timely follow up with all applicable distributors to ensure compliance with requests made pursuant to section (a)(1) hereto;
(6) upon written request from the Director of the Office of Citizen Assistance or designee, provide the City of Alexandria with contact information for any applicable distributor to allow the City to follow up with that distributor on any complaint received by the City from a resident regarding delivery of an unsolicited publication after making a request pursuant to section (a)(1) hereto; and
(7) the requirements set forth in sections (a)(1) through (a)(6) hereto shall not apply to requests made by residents for temporary cessation of deliveries.
(b) Any distributor delivering unsolicited publications in the City of Alexandria shall:
(1) not distribute to any address where the owner or occupant has made a request for no delivery pursuant to section $(a)(1)$ hereof and such request has been communicated to the distributor by the publisher pursuant to sections (a)(2) and (a)(3) hereto;
(2) in making deliveries, use their best efforts to place publications in proximity to the entrances of the units to which the distributor intends delivery; unsolicited publications (other than those in properly located and maintained newspaper boxes or racks) should not be placed on streets, sidewalks, public rights-of-way, or other public property and shall not be distributed by placing them at intervals along a block, or by placing several near the entrance to a multi-unit building, other than in direct relation to the number of publications requested by the occupants of the block or building;
(3) implement and utilize a system or procedure for tracking and executing a publisher's direction regarding requests for no delivery made pursuant to section (a)(1) hereto;
(4) upon written request from the Director of the Office of Citizen Assistance or designee, use their best efforts to provide the City of Alexandria with facts and details related to complaints received by the City from a resident regarding delivery of an unsolicited publication after making a request pursuant to section (a)(1) hereto;
(5) take any corrective measures requested by the City of Alexandria after its completion of any investigation into complaints received by the City from a resident regarding delivery of an unsolicited publication after making a request pursuant to section (a)(1) hereof; and
(6) the requirements set forth in sections (b)(1) through (b)(5) hereto shall not apply to requests made by residents for temporary cessation of deliveries.

Sec. 9-14-3 Removal.
(a) If the publication can be located, the distributor thereof shall remove any publication delivered in violation of Section 9-14-2(b)(2) within 24 hours following notice and demand by the owner or occupant of the premises.
(b) If the publication can be located, the distributor thereof shall remove any publication delivered in violation of Section 9-14-2(b)(2) within 24 hours following notice and demand by the Director of the Office of Citizen Assistance or designee.
(c) Violation of this section 9-14-3 shall constitute a separate and independent violation from the antecedent violation of section 9-14-2.

## Sec. 9-14-4 Enforcement by the City

(a) Any resident of the City of Alexandria wishing to make a complaint regarding delivery of an unsolicited newspaper in violation of this chapter to the property at which they reside or which they own shall provide the following information to the Director of the Office of Citizen Assistance or designee:
(1) the name of the requesting person;
(2) the address that was the subject of the request;
(3) the date of and method used to make the request;
(4) the tracking number or other reference information provided by the publisher in response to the request; and
(5) the name and publication date of the unsolicited publication that is the subject of the complaint.
(b) Any resident of the City of Alexandria wishing to make a complaint regarding a publisher's failure to provide a tracking number or other means of reference for a no delivery request in violation of section 9-14-2(a)(4) of this chapter shall provide the following information to the Director of the Office of Citizen Assistance or designee:
(1) name of the requesting person;
(2) the address that was the subject of the request;
(3) the date of and method used to make the request; and
(4) the name and publication date of the unsolicited publication that is the subject of the complaint.
(c) Any person wishing to make a complaint unrelated to a no delivery request and regarding improper placement of unsolicited publications by a distributor of unsolicited publications in violation of section 9-14-2(b)(2) of this chapter shall provide the following information to the Director of the Office of Citizen Assistance or designee:
(1) the name of the complaining person;
(2) the location of the alleged improper placement and time the condition was observed; and
(3) the name and publication date of the unsolicited newspaper that is the subject of the complaint.
(d) Any person wishing to make a complaint for failure to remove an improperly delivered unsolicited publication in violation of section 9-14-3(a) shall provide the same information as is required in section 9-14-4(a), plus the date, time and manner of communication of the request to remove.

The City shall have no obligation to take any action on a complaint that does not contain the required information set forth above.

Sec. 9-14-5 Penalties.
(a) Violation of section 9-14-2 shall constitute a class five civil violation, pursuant to section 1-1-11 of this code; provided, however, that for the purpose of determining whether a subsequent violation is subject to an enhanced penalty, delivery of the same publication to the same address within a 12-month period shall constitute a violation arising from the same set of operative facts.
(b) Violation of section 9-14-3 shall constitute a class four civil violation, pursuant to section 1-1-11 of this code; provided, however, that for the purpose of determining whether a
subsequent violation is subject to an enhanced penalty, the failure to remove the same publication from the same address within a 12 -month period shall constitute a violation arising from the same set of operative facts.

Section 2. That this ordinance shall become effective upon the date and at the time of its final passage.

WILLIAM D. EUILLE Mayor

Final Passage: March 14, 2009


## City of Alexandria, Virginia



DATE: JUNE 7,2006
TO: THE HONORABLE MAYOR AND MEMBERS OF CITY COUNCIL
FROM:
SUBJECT: ORDINANCE TO PROHIBIT THE DELIVERY OR FREE NEWSPAPERS TO PRATE PROPERTY OWNERS WHO HAVE DECLINED THE SERVICE

ISSUS: Citizen complaints about unsolicited sewrpapers being delivered to their homes and their inability to get the newspaper publisher to stop the deliveries.

BICCOMMTENDATION: That Council pas the ordinance on fist reading and schedule it for public bearing second reading and final passage on Saturday, June 17. Although the ordinance becomes effective upon final passage, the "Do Not Deliver" list mast be published first and would become effective on September 1, 2006.

DIEXCUSSION: COnsumer Affairs staff began receiving citizen complaints in December 2004 regarding the delivery of unwanted free newspapers and their inability to atop the deliveries. Citizens also expressed concern about the ermpapers being delivered when they were out of town and puling up at their door or in the from yard. Several homeowners associations have asked that papers not be delivered in their area because of similar concerns and security and littering issues associated with the delivery of the newspapers.

To date, staff have processed total of 102 complaints. Stuff has had some success working directly with the circulation manager and other staff of the newspapers to terminate the unwanted deliveries. A number of citizens have reported that the newspapers have been slopped for limited periods of time and then the deliveries resumed. Staff determined that in many instances contractors make the actual deliveries and their response to the complaints bus been mixed. In addition, newspaper stuff turnover has resulted in citizen "no delivery" requests not being transmitted to new staff members.

Over the past two years, Council has received an increasing number of complaints from residents who expressed concern about their inability to stop the delivery of the free newspapers. The City Attorney has suggested a "do not deliver" approach modeled on the national "do not cell" list employed to stop unwanted telephone solicitnticas on home telephones. The proposed ordinance
establishes a "Do Not Deliver" hat maintained by the Ofice of Citiven Aspistance. It provides for the publication of the liat on a quarterly bain und limposes eacalating fines for violetions.

EISCAL MMRACT: APproximately $\$ 500$ in FY 2007 to implement the ordinance requirementa. To ranke thin money available to the Office of Citizon Asalstance a mupplementral appropriation ameodment will be procosed in the fill.

## STAIE:

Rose Willimes Boyd, Director of Chizen Assistance
Jacqueline Levy, Cospmer Affirs Administrator

## Gangute) Examina

Amendment to Ordinance regarding Chapter 14 Unsolicited Newspaper Deliveries $\frac{17}{3-14-09}$
Section 9-14-3 Removal Italics show suggested changes:
(a) The distributor thereof shall remove any accumulation of [ 3 or more] newspapers delivered in violation of Section 9-14-2(b) within 48 hours after the distributor has received notice and demand initiated by the $\wedge$ occupant of the premises. However, the occupant of the premises is encouraged to dispose of any unwanted newspaper even while registering a stop order request with the publisher and/or a complaint with the Office of Citizen Assistance.
(b) The distributor thereof shall remove any accumulation of [3 or more] newspapers delivered in violation of Section 9-14-2(b) within 48 hours after the distributor has received notice and demand from the Director of the Office of Citizen Assistance or designee.

## Chris Garrett <br> <christopher.garrett@comcast.n et>

03/14/2009 05:46 PM
Please respond to Chris Garrett <christopher.garrett@comcast.net $>$

To william.euille@alexandriava.gov, timothylovain@aol.com, councilmangaines@aol.com, council@krupicka.com, delpepper@aol.com, paulcsmedberg@aol.com, cc
bee
Subject COA Contact Us: News Paper

Time: [Sat Mar 14, 2009 17:46:58] IP Address: [68.49.143.68]

Issue Type: Mayor, Vice Mayor, and Council Members
First Name: Chris
Last Name: Garrett
Street Address: 2500 Saint John Place

City: Alexandria
State: Virginia
Zip: 22311
Phone: 7036079138
Email Address: christopher.garrett@comcast.net
Subject: News Paper
Greetings City Council,
I was just wondering if there any consideration
being made by the city to stop distribution of the examiner unless the homeowner specifically asked for it? Around here on the West End it is a real problem as many of the neighbors around here don't read them let alone bother to pick them up.

So the papers lie around on the sidewalks, driveways, lawns, in the street. Then they get wet and driven over and

Comments: eventually turn into a pile of mush. The delivery person even throws them to a house on the end of Forestall though it has been empty for months and it is clearly obvious that it is foreclosed to the papers just sit there and pile up, I personally have been picking them up as I walk my dog. It really makes the otherwise neat looking streets look sloppy.

Thanks for
your consideration,

Chris

PLEASE ANNOUNCE THE INFORMATION SPECIFIED BELOW PRIOR TO SPEAKING.

1. NAME: $\qquad$
Atice Lucau
2. address: 4403 Greenwian Pkwiynu trash 1420001 TELEPHONE NO. 2022987210 E-MAIL ADDRESS: Necislaw(2) Navslaw). 10 m
3. WHOM DO YOU REPRESENT, IF OTHER THAN YOURSELF? $\qquad$


This form shall be kept as a part of the permanent record in those instances where financial interest or compensation is indicated by the speaker.

A maximum of three minutes will be allowed for your presentation, except that one officer or other designated member speaking on behalf of each bona fide neighborhood civic association or unit owners' association desiring to be heard on a docket item shall be allowed five minutes. In order to obtain five minutes, you must identify yourself as a designated speaker, and identify the neighborhood civic association or unit owners' association you represent, at the start of your presentation. If you have a prepared statement, please leave a copy with the Clerk.

Additional time not to exceed 15 minutes may be obtained with the consent of the majority of the council present; provided notice requesting additional time with reasons stated is filed with the City Clerk in writing before 5:00 p.m. of the day preceding the meeting.

The public normally may speak on docket items only at public hearing meetings, and not at regular legislative meetings. Public hearing meetings are usually held on the Saturday following the second Tuesday in each month; regular legislative meetings on the second and fourth Tuesdays in each month. The rule with respect to when a person may speak to a docket item at a legislative meeting can be waived by a majority vote of council members present but such a waiver is not normal practice. When a speaker is recognized, the rules of procedures for speakers at public hearing meetings shall apply. If an item is docketed for public hearing at a regular legislative meeting, the public may speak to that item, and the rules of procedures for speakers at public hearing meetings shall apply.

In addition, the public may speak on matters which are not on the docket during the Public Discussion Period at public hearing meetings. The mayor may grant permission to a person, who is unable to participate in public discussion at a public hearing meeting for medical, religious, family emergency or other similarly substantial reasons, to speak at a regular legislative meeting. When such permission is granted, the rules of procedures for public discussion at public hearing meetings shall apply.

## Guidelines for the Public Discussion Period

(a) All speaker request forms for the public discussion period must be submitted by the time the item is called by the city clerk.
(b) No speaker will be allowed more than three minutes; except that one officer or other designated member speaking on behalf of each bona fide neighborhood civic association or unit owners' association desiring to be heard during the public discussion period shall be allowed five minutes. In order to obtain five minutes, you must identify yourself as a designated speaker, and identify the neighborhood civic association or unit owners' association you represent, at the start of your presentation.
(c) If more speakers are signed up than would be allotted for in 30 minutes, the mayor will organize speaker requests by subject or position, and allocated appropriate times, trying to ensure that speakers on unrelated subjects will also be allowed to speak during the $\mathbf{3 0}$ minute public discussion period.
(d) If speakers seeking to address council on the same subject cannot agree on a particular order or method that they would like the speakers to be called on, the speakers shall be called in the chronological order of their request forms' submission.
(e) Any speakers not called during the public discussion period will have the option to speak at the conclusion of the meeting, after all docketed items have been heard.

