

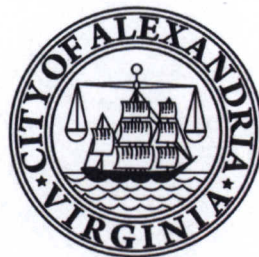
orals  
2-28-12

**City of Alexandria, Virginia**

# **City Council**

Alley Program & Cityworks Service Requests

February 28, 2012



# Overview

- Alley Program
- Cityworks implementation & data review
- Trash & Illegal Dumping Information outreach



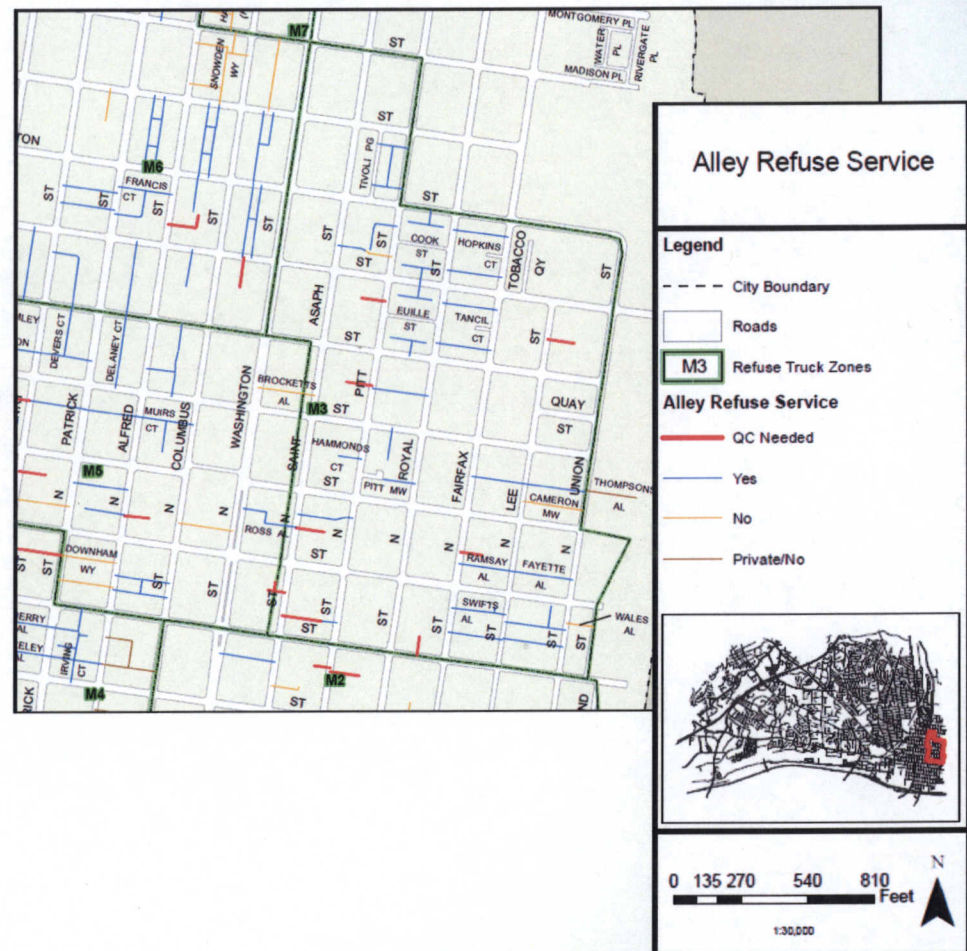
## Trash and Illegal Dumping Information



Trash pollution is not only harmful to the community's beauty, but it can also have lasting effects on quality of life and the environment. There is a growing trash problem in our alleys and other public areas. Increased incidents of illegal dumping in the community affect those who live, work, and visit the City of Alexandria.

# Alley Program

- Citywide GIS mapbook
  - Public alleys
  - Private alleys
- T&ES supervisors use work release labor through Sheriff
- T&ES coordinates with Code when illegal dumping identified



# Program Implementation

- Goal: Each alley once annually
- Program is ongoing but program emphasis is request driven
- For alleys, T&ES tracks:
  - Crew time
  - Equipment time
  - Materials used
  - Cubic yards of debris hauled



City of Alexandria  
Department of Transportation & Environmental Services  
Maintenance Division

Alley Cleaning / Work Release – Work Sheet

Work Order Number:	[WorkOrderID]
Work Date:	/ /

Crew Time	
Name	Hours Worked
BROWN, RAY	
HAYNES, ROBERT	
JOHNSON, MARK	
WILLIAMS, DWIGHT	
WILLIAMS, FRANKIE	
WORK RELEASE	

Equipment Time	
Unit No.	Hours Operated
4219	
4273	

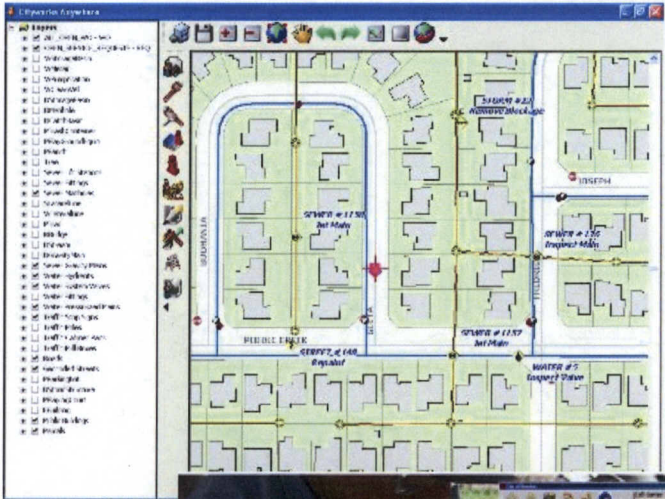
Materials Used	
Bags	
Gloves	

Cubic Yards of Debris Hauled
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WORK LOCATION NOTES

# Cityworks

T&ES Division	All 2011 Requests
C&I	33
Environmental Quality	46
Maintenance	1,273
Transportation	274
Solid Waste	4,466
<b>TOTAL</b>	<b>6,092</b>



# Service Requests: Citywide (Oct. 1 through Dec. 31, 2011)

Request Type	Requests
Alleys- vegetation control	0
Noise	23
Water quality	4
Graffiti	0
Sidewalk repairs	36
Street cleaning (general, cleaning & sweeping, alleys, street cans)	28
Street light outages	179
Streets: Curb & Gutter repair	5
Streets: Potholes	45
Trash: Missed collection	66

*\*\*Table includes 10 categories of more than 90 available request types. It does not reflect all service requests catalogued by T&ES during this time period.*

# Sidewalk Repair Requests



36 – Oct. 1-Dec. 31, 2011

**★ SIDEWALK REPAIR REQUESTS**

**Activity Zones**

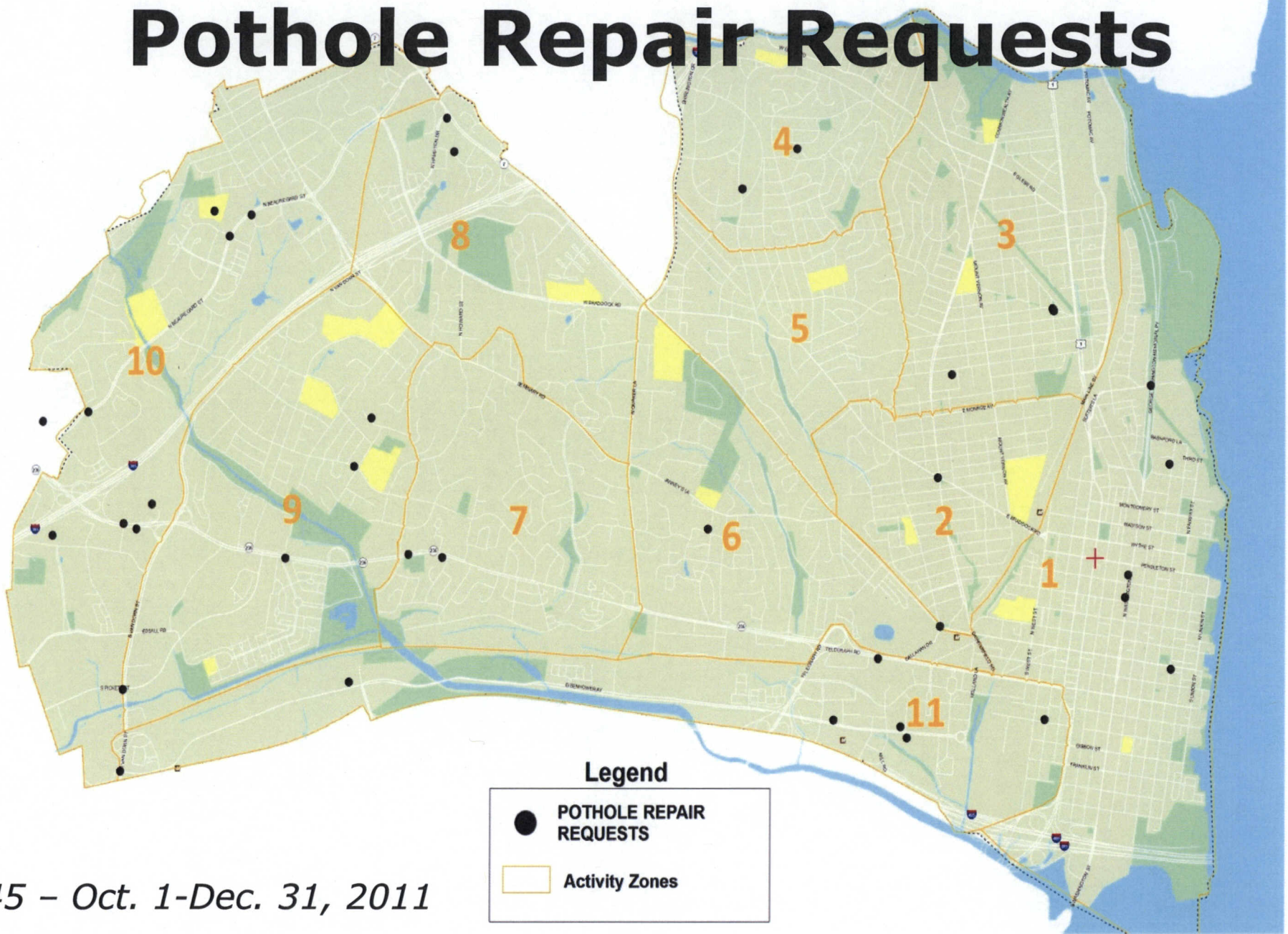
# Street Cleaning Requests



28 - Oct. 1-Dec. 31, 2011



# Pothole Repair Requests



## Legend

● POTHOLE REPAIR REQUESTS

□ Activity Zones

45 - Oct. 1-Dec. 31, 2011

# Summary

- Alley program/illegal dumping initiative demonstrates coordinated approach to quality of life concerns citywide
  - T&ES
  - Sheriff's Department
  - Code Administration
  - Planning & Zoning
- Cityworks utilization improving city's asset management efforts
- Thank you & questions?

Orals  
2-28-12

**Jackie Henderson**

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**From:** Elizabeth Jones  
**Sent:** Monday, February 27, 2012 9:30 PM  
**To:** Jackie Henderson; Alicia Hughes; Beth Temple; William Euille; Del Pepper; Frank Fannon; Jane McDonald; John O'Neal; Judy Stack; Kerry Donley; kerry donley (work); Nancy Lavalley; Paul Smedberg; Rob Krupicka  
**Cc:** Rashad Young; Bruce Johnson; Mark Jinks; James Banks; Michele Evans  
**Subject:** Proposed resolution from Councilman Krupicka  
**Attachments:** Draft Krupicka Cable resolution.pdf

Rob asked me to send the attached draft resolution he'd like to bring up during the meeting tomorrow night for consideration. Let me know if you have difficulties with the file.

Elizabeth

Elizabeth L. Jones  
Aide to Alexandria City Councilman Rob Krupicka  
[elizabeth.jones@alexandriaVA.gov](mailto:elizabeth.jones@alexandriaVA.gov)  
703-746-4500 (office)  
703-489-5771 (mobile)

Krupicka Draft resolution:

Whereas, Alexandria, VA has one of the highest proportion of Internet users of any City in the Country;  
and

Whereas, Alexandria has only one primary television service provider; and

Whereas, changes in State and Federal law over the years has deteriorated local government's ability to regulate customer service and other issues related to cable service; and

Whereas, Alexandria has sought to add new providers to the City, but has been rebuffed due to the capital costs of building a system in an old, historic city; and

Whereas, The Alexandria City Council wishes to provides its residents with a wide range of choices for Internet and Cable service; and

Now, Therefore, be it resolved in order to actively encourage new Internet and Television access providers to come into the City of Alexandria, the Alexandria City Council hereby:

- 1) Requests that the Alexandria IT Commission and City IT Staff to develop a strategy to attract high speed wireless service (4G) providers into the City of Alexandria. This strategy should consider tax breaks, infrastructure needs and potential companies that the City could partner with.
- 2) Directs the City Government to seek out and pursue all opportunities to bring broader choices for high speed Internet and television service into the City.
- 3) Directs the City Government to develop a capital infrastructure strategy and plan that will give the City Government the greatest control over the price and quality of its internet access needs.